

Privacy Policy
Bandiz Technoz Pvt Ltd

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1. Introduction

Bandiz Technoz Pvt Ltd ("Bandiz Technoz," "we," "our," or "us") is dedicated to protecting the privacy and confidentiality of our clients, partners, and website visitors. This Privacy Policy outlines our practices regarding the collection, use, disclosure, and protection of your information when you engage with our services or visit our website. By accessing our website or utilizing our services, you consent to the terms described in this policy.

2. Information We Collect

We collect various types of information to provide and improve our services:

- **Personal Information:** When you interact with us, such as by filling out contact forms, subscribing to newsletters, or requesting consultations, we may collect personal details including your name, email address, phone number, company name, and job title.
- **Non-Personal Information:** We gather non-identifiable data such as browser type, operating system, IP address, geographic location, and browsing behaviour on our website. This information helps us understand user interactions and improve website performance.
- **Cookies and Tracking Technologies:** Our website uses cookies and similar technologies to enhance user experience, analyse website traffic, and personalize content. You can manage your cookie preferences through your browser settings.

3. How We Use Your Information

The information we collect is utilized for the following purposes:

- **Service Delivery:** To provide, operate, and maintain our services, including responding to inquiries, processing transactions, and delivering requested information.

- **Communication:** To communicate with you regarding our services, updates, promotional materials, and other information that may be of interest to you. You can opt-out of receiving promotional communications at any time.
- **Improvement and Analytics:** To analyse usage patterns, conduct research, and improve the functionality and user experience of our website and services.
- **Legal Compliance:** To comply with legal obligations, enforce our terms and conditions, and protect our rights, privacy, safety, or property, and/or that of our clients and others.

4. Information Sharing and Disclosure

We respect your privacy and do not sell, trade, or rent your personal information to third parties. However, we may share information in the following circumstances:

- **Service Providers:** We may engage trusted third-party companies and individuals to facilitate our services, perform website-related services, or assist us in analysing how our services are used. These third parties have access to your personal information only to perform specific tasks on our behalf and are obligated not to disclose or use it for any other purpose.
- **Legal Requirements:** We may disclose your personal information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your personal information may be transferred as part of that transaction. We will provide notice before your personal information is transferred and becomes subject to a different privacy policy.

5. Data Security

We implement a variety of security measures to maintain the safety of your personal information. These measures include administrative, technical, and physical safeguards designed to protect against unauthorized access, alteration, disclosure, or destruction of your personal information.

6. Your Rights

You have certain rights regarding your personal information, subject to local data protection laws. These may include the right to:

- **Access:** Request a copy of the personal information we hold about you.
- **Correction:** Request correction of any inaccurate or incomplete data.
- **Deletion:** Request deletion of your personal information, subject to legal obligations.
- **Objection:** Object to the processing of your personal information under certain circumstances.
- **Data Portability:** Request the transfer of your personal information to another party.

To exercise these rights, please contact us using the contact information provided in section 11.

7. Data Retention

We retain your personal information only for as long as necessary to fulfil the purposes for which we collected it, including satisfying any legal, accounting, or reporting requirements. The retention period depends on the nature of the information and the purposes for which it is processed.

8. Third-Party Links

Our website does not contain any third-party links or external services. We prioritize user privacy and security by ensuring that all content and interactions remain within our platform. This approach helps us maintain control over data protection and user experience. If there are any changes in the future, we will update our policies accordingly.

9. Children's Privacy

Our services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently received personal information from a child under 18, we will delete such information from our records.

10. Changes to This Privacy Policy

Bandiz Technoz reserves the right to update or modify this Privacy Policy at any time to reflect changes in our practices, services, or legal obligations. When we make changes, we will revise the "Effective Date" at the top of this policy. We encourage you to review this policy periodically to stay informed about how we are protecting your information. Your continued use of our services after any modifications indicates your acceptance of the updated terms.

11. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or our data protection practices, please contact us at:

- **Phone:** +91 9717731487
- **Email:** contact@bandiz.in

Our team is dedicated to addressing your inquiries and ensuring that your privacy concerns are handled promptly and effectively.